

Our mission is to promote the health and well-being of women, infants and families to achieve a successful pregnancy and a healthy start in life.

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Broward Health Medical Center/ Salah Foundation Children's Hospital

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Early Learning Coalition of Broward County, Inc.

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Community Care Plan

KAREN SWARTZBAUGH GHEZZI, MA

Community Advocate

EXECUTIVE STAFF

MONICA FIGUEROA KING, MA

Chief Executive Officer

Our vision is to lead the Broward County maternal and child health system of care to improve birth and developmental outcomes.

BOARD OF DIRECTORS MEETING

May 26, 2022, at 9:30 am

*In-Person Minimum Quorum Required

Via Zoom Meeting

https://us02web.zoom.us/j/87898009208

Meeting ID: 878 9800 9208, Dial In: (929) 205-6099

I. WELCOME AND INTRODUCTIONS

II. CONSENT AGENDA *

A. March 24 and April 28, 2022, Board Meeting Minutes	p. 1-10
B. Financial Balance Sheet and Income Statement	p. 11-12
as of March 31, 2022. MOTION BY EXEC/FINANCE ON 5/18/22	-
C. BHSC 2021 990 Tax Filing - (Attachment I)	
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III. CHAIR REPORT

A. Board Member Resignation – S. Cleek	p. 13

IV. CHIEF EXECUTIVE OFFICER REPORT

CHIEF EXECUTIVE OFFICER REPORT	
A. Healthy Start System of Care and BHSC Update	p. 14-16
B. Subcontractor Renewals*	p. 17-18
C. Renewal of Enhanced Services*	p. 19
D. Fiscal Year 2022-23 Budget*	p. 20-21
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V. PROGRAM REPORT

Α.	Performance	e Dashboard	FY 21/22	n 22
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VI. OTHER BUSINESS

Α	Board of Directors	Meeting	Attendance F	₹V 21_22	n 23

VII. ANNOUNCEMENTS/PUBLIC COMMENT

VIII. NEXT BOARD OF DIRECTORS MEETING

June 23, 2022

VIII. ADJOURN

*Vote Needed

4620 North State Road 7, Suite 102 ● Lauderdale Lakes, FL 33319 Phone (954) 563-7583 ● (877) 507-6305 ● Fax (954) 561-9350 www.browardhsc.org











Minutes and Notes Board of Directors Meeting April 28, 2022 at 9:30 am

Members Present

Maria Juarez Stouffer; Dawn Liberta; Neiko Shea (zoom); Marsha Christie; Dr. Lori Canning; Skye Cleek (zoom); Tim Curtin; Dr. Marga Figueroa (zoom) Dr. Harleen Hutchinson; Regine Kanzki (zoom); Rose McKelvie; Allison Metsch (zoom); Amy Pont; Karen Swartzbaugh Ghezzi

Healthy Start Staff Present

Monica King; Michele Burka (zoom); Marta Gutierrez (zoom); Teri Roach (zoom)

AGENDA ITEM	DISCUSSION	ACTION/FOLLOW- UP
Welcome/ Introductions	Maria Juarez Stouffer called the meeting to order at 9:50 am. Roll call followed. An in-person quorum was not established therefore all voting items are postponed until the May BOD meeting. The importance of inperson attendance was emphasized and the need to ensure quorum is met during the next Board of Director's meeting was highlighted.	
Consent Agenda	 A. March 24, 2021 Board of Directors Meeting Minutes B. REVIEWED AND RECOMMENDED BY EXECUTIVE/FINANCE ON 4/20/22 B. Financial Balance Sheet and Income Statement as of February 28, 2022 	Bring forward Consent Agenda to May meeting due to in-person quorum not being met.
Chief Executive Officer Report	A. Healthy Start System of Care and BHSC Update Florida Association of Healthy Start Coalitions (FAHSC) The Fetal Infant Mortality Bill was signed by the Governor on Thursday April 14, 2022. A Statewide Regional FIMR Program is being developed. There may be some changes to the current program in order to standardize the process across the State. The Governor signed the Fatherhood Bill which allocates funding to DCF and DOH. We are awaiting instructions from DCF on how sites will be selected. FAHSC will be having an in-person annual meeting in August. At that time, new officers will be selected and BHSC CEO's term on the Executive Committee will end. Healthy Start MomCare Network (HSMN) The Network has allocated funding towards the development of a Statewide Doula program through the Healthy Start Coalitions. They should be able to provide some technical assistance and support and potentially coordinating billing with Medicaid. Florida Department of Health FDOH is working on a series of Amendments. The first amendment will be to address the deliverable dates that were not updated, and legal counsel has some edits. The FIMR legislation will be a more comprehensive amendment to implement the Statewide requirements of that Program. FASHC Systems Committee has been working with FDOH reviewing all	
	the Healthy Start Standards and Guidelines. Coordinated Intake & Referral -CONNECT	



AGENDA ITEM	DISCUSSION	ACTION/FOLLOW- UP
	CIR Received 1971 referrals in March 2022. In the last few months, there has been a decrease in the number of monthly referrals. The Connect Manager has developed an outreach campaign to community partners to refresh them on the Connect Program as a resource. Of the 1971 referrals, CI&R completed 1602 Intakes or 81%. The number of clients being connected to a Home Visitation program in March was 814 clients or 51%. Those determined as No Further Services were Needed was 631, education and resources were provided, and 157 or 10% Declined services.	
	Healthy Start Home Visitation Program All Healthy Start subcontracted providers have been monitored for the fiscal year and monitoring letters are being sent out. Overall, all providers were found in compliance. Subcontractors with opportunities for improvement will be assisted through technical assistance, training support, and ongoing communication via phone and email. Providers continue recruiting staff for open positions while new hires are slowly being onboarded. The standard onboarding training is currently being revamped and will include an overview of the Statewide HS system of care, local implementation guidance, supervisory and quality maintenance strategies.	
	Staff will be working on new contracts for FY 22-23 in May and June based on funding approval from the Board. The new Contracts Coordinator, Jaqueline Gaitan started with BHSC on March 28 th and is in process of being trained to help support the Community Health Team in coordinating contracts and deliverables for funders and subcontracted providers.	
	Maternal Health The Maternal Health Committee continues to promote the use of Doula services in the community. BHSC is now in the process of providing support and ongoing engagement to 15 trained doulas. To date, 11 Doulas are now credentialed with The Doula Network, which also credentials them as a Medicaid provider. BEAM and BHSC are hosting ongoing education workshops monthly for the doulas.	
	April 11 th through 17 th was Black Maternal Health Week and BHSC was able to facilitate a workshop on April 13 th . There were 3 presentations addressing topics that impact birth outcomes for women of color. 120 participants were present during the live webinar. The event was well received by community partners, social workers, home visitors, and all others who work closely with expecting women and parenting families in our community.	
	Fetal Infant Mortality Review (FIMR) The FIMR Program Manager position has been filled. The new FIMR Program Manager, Zoe Werner, was onboarded on April 4, 2022.	
	The 2020 FIMR Report is under final review and has an estimated publication date of May 1, 2022.	
	A workgroup is meeting weekly to develop strategies and planning for the HRSA Grant Application. The group is collecting evidence-based research	



AGENDA ITEM	DISCUSSION	ACTION/FOLLOW- UP
	on the use of Community Doulas as Community Health Workers to implement as part of the service delivery plan along with implementing a group prenatal care model with Broward HS.	
	Safe Sleep Program Cribs for Kids program provided over 450 cribs to families in our community during the month of March. The demand has steadily been more than 50% of the previous year's outcomes. Thus far, during the month of April, 33% of referrals came from our Connect team, 23% from Avanti, 10% from both MHS programs and Urban League. The remaining referrals came from BRHPC, Henderson, and KID.	
	There were two (2) Safe Sleep community trainings held in the month of March. A total of 14 new staff from community agencies were trained on safe sleep, including Healthy Families, Broward Behavioral Health Coalition, Broward Healthy Start Coalition-Connect, and The Village South.	
	There have been revisions to the Safe Sleep presentation to reflect having open and honest conversations with families, caregivers, the community workforce, and promoting risk reductions. Specifically, the presentation piece on cultural diversity and cultural sensitivity when communicating with families of various racial and ethnic backgrounds has been revised also and the team has received positive feedback on it.	
	Project Hope Both sites are accepting referrals and providing services. BH is now in the process of hiring a Program Manager for Connect who will oversee the Project HOPE staff member. Monitoring of both sites is scheduled for April 2022.	
	Childbirth and Breastfeeding Education and Support Services Childbirth and Breastfeeding Education and Support Services provided by Heritage Birth Collaborative launched in March. BHSC staff developed the group flyers, participant satisfaction surveys, and referral and registration process.	
	The first Childbirth education 5-part series began on March 17 th , 2022. Class time: 6:30pm,-8:00pm. Via Zoom and finished April 14 th .	
	The second Childbirth education 4-part series is scheduled to be begin on April 28th and ends May 19th.	
	The English-speaking Breastfeeding support group and classes are held the 1st week of each month via Zoom: Postnatal Breastfeeding support group: 1st Wednesday of each month, class time 6:30pm-7:30pm_while the Prenatal Breastfeeding Class: 1st Saturday of each month, class time 10:30am-11:30am.	
	Spanish classes are set to launch in April while Creole classes are in the process of being planned to launch no later than June 2022.	
	Infant Health Substance Exposed Newborns There were 49 referrals received by the program in March 2022 with 36 of	



AGENDA ITEM	DISCUSSION	ACTION/FOLLOW- UP
	the mothers engaged in care coordination with home visiting, 7 mothers agreeing to a referral to a substance use provider, and 5 of them engaged in treatment. There were 12 new Plans of Safe Care completed throughout the month.	,
	Program processes and procedures are operating more efficiently under new leadership of the program. Data collection elements, process, and integrity has been enhanced. This enhanced data collection will be useful for community stakeholders as we continue to study trends and identify access points to support women. Ongoing collaboration efforts are being made with home visiting providers to ensure that a team approach is in effect to support families.	
	Our Behavioral Health Program staff continues to play a vital role with DCF in the development of the community Prototype and prevention plan for substance exposed newborns. BHSC staff will be presenting at the United Way/BBHC Behavioral Health Conference on May 11, 2022, on the behavioral health supportive services available in the community for pregnant and parenting women.	
	A second Peer Specialist was offered employment in March and was onboarded on April 4, 2022. The team is still recruiting an additional Services Specialist to complete the team.	
	The Community Health Manager continues the OB outreach process and fostering relationships and training with the doctor's offices. The Community Health Manager has now begun contacting hospitals to meet with OB departments. The partnership with DOH Broward on training doctors' offices on the SBIRT approach has resumed.	21.43
	Subcontractor Renewals During monitoring visits with HS subcontracted service providers, the BHSC team had the opportunity to discuss challenges within the provider network around staff recruitment and retention. Staffing challenges has impacted productivity and contract utilization which has prevented HS from maximizing our Medicaid earnings potential. Providers reported concerns about the salary vs increased cost of living. As a result of these concerns, BHSC staff is recommending an increase in funding for direct service providers to support an increase in salary floors. A table was shared with recommendation of funding options including a summary of monitoring and performance details.	Bring forward FY 22-23 Funding Recommendations to the Board of Directors May meeting for approval.
	The proposal is to approve FY 22-23 Funding Recommendations to include the \$45K minimum salary floor for Home Visitors and \$40K minimum salary floor for Intake Coordinators.	
	Bereavement Support Services Project End Tomorrow's Rainbow expressed challenges with participation in the Perinatal Loss Bereavement Support Program and their efforts to increase participation. As a result, the organization has decided not to renew their contract in the upcoming fiscal year. Families currently enrolled in the program will transition to other existing services in the community such as: Children's Bereavement Center who hosts virtual groups for perinatal loss and peer grief support for families.	



AGENDA ITEM	DISCUSSION	ACTION/FOLLOW- UP
Other Business - FYI	A. FYI – Final Board of Directors Meeting Attendance FY 2021/22 For information purposes.	20 140 1
Announcements/	No announcements or public comment.	
Public Comment		
Adjournment	Meeting adjourned at 10:27 am.	





Minutes and Notes Board of Directors Meeting April 28, 2022 at 9:30 am

Members Present

Maria Juarez Stouffer; Dawn Liberta; Neiko Shea (zoom); Marsha Christie (zoom); Dr. Lori Canning; Tim Curtin; Dr. Marga Figueroa (zoom) Dr. Harleen Hutchinson; Regine Kanzki (zoom); Rose McKelvie; Allison Metsch (zoom); Amy Pont; Karen Swartzbaugh Ghezzi

Healthy Start Staff Present

Monica King; Michele Burka (zoom); Marta Gutierrez (zoom); Teri Roach (zoom)

AGENDA ITEM	DISCUSSION	ACTION/FOLLOW- UP
Welcome/ Introductions	Maria Juarez Stouffer called the meeting to order at 9:50 am. Roll call followed. An in-person quorum was not established therefore all voting items are postponed until the May BOD meeting. Due to the Sunshine Law, which mandates in-person meetings must take place, the importance of in-person attendance was emphasized and the need to ensure quorum is met during the next Board of Director's meeting was highlighted to move forward with voting items listed on the agenda. It was noted by CEO that FAHSC is pursuing legislation for potentially allowing Coalition Boards to meet virtually. There will also be a consideration to reduce the number of meetings per calendar year.	Staff to follow up individually for next BOD meeting to ensure in person attendance.
Consent Agenda	A. March 24, 2021, Board of Directors Meeting Minutes B. REVIEWED AND RECOMMENDED BY EXECUTIVE/FINANCE ON 4/20/22 B. Financial Balance Sheet and Income Statement as of February 28, 2022	Bring forward Consent Agenda to May meeting due to in-person quorum not being met.
Chief Executive Officer Report	Florida Association of Healthy Start Coalitions (FAHSC) The Fetal Infant Mortality Bill was signed by the Governor on Thursday April 14, 2022. A Statewide Regional FIMR Program is being developed. There may be some changes to the current program in order to standardize the process across the State. The Governor signed the Fatherhood Bill which allocates funding to DCF and DOH. We are awaiting instructions from DCF on how sites will be selected. FAHSC will be having an in-person annual meeting in August. At that time, new officers will be selected and BHSC CEO's term on the Executive Committee will end.	
	The Abortion Restriction bill has language for the Florida Perinatal Quality Collaborative (FPQC) requiring hospital participation, however it was unclear how this requirement would be enforced. Healthy Start MomCare Network (HSMN) The Network has allocated funding towards the development of a Statewide Doula program through the Healthy Start Coalitions. They should be able to provide some technical assistance and support and potentially coordinating billing with Medicaid.	
	Florida Department of Health FDOH is working on a series of Amendments. The first amendment will be to address the deliverable dates that were not updated, and legal	



AGENDA ITEM	DISCUSSION	ACTION/FOLLOW- UP
	counsel has some edits. The FIMR legislation will be a more comprehensive amendment to implement the Statewide requirements of that Program.	
	FASHC Systems Committee has been working with FDOH reviewing all the Healthy Start Standards and Guidelines.	
	Coordinated Intake & Referral -CONNECT CIR Received 1971 referrals in March 2022. In the last few months, there has been a decrease in the number of monthly referrals. The Connect Manager has developed an outreach campaign to community partners to refresh them on the Connect Program as a resource. It was suggested to promote this campaign as needed to re-establish the program. Of the 1971 referrals, CI&R completed 1602 Intakes or 81%. The number of clients being connected to a Home Visitation program in March was 814 clients or 51%. Those determined as No Further Services were Needed was 631, education and resources were provided, and 157 or 10% Declined services.	
	Healthy Start Home Visitation Program All Healthy Start subcontracted providers have been monitored for the fiscal year and monitoring letters are being sent out. Overall, all providers were found in compliance. Subcontractors with opportunities for improvement will be assisted through technical assistance, training support, and ongoing communication via phone and email. Providers continue recruiting staff for open positions while new hires are slowly being onboarded. The standard onboarding training is currently being revamped and will include an overview of the Statewide HS system of care, local implementation guidance, supervisory and quality maintenance strategies.	
	Staff will be working on new contracts for FY 22-23 in May and June based on funding approval from the Board. The new Contracts Coordinator, Jaqueline Gaitan started with BHSC on March 28 th and is in process of being trained to help support the Community Health Team in coordinating contracts and deliverables for funders and subcontracted providers.	
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	April 11 th through 17 th was Black Maternal Health Week and BHSC was able to facilitate a workshop on April 13 th . There were 3 presentations addressing topics that impact birth outcomes for women of color. 120 participants were present during the live webinar. The event was well received by community partners, social workers, home visitors, and all others who work closely with expecting women and parenting families in our community.	
	Fetal Infant Mortality Review (FIMR)	



AGENDA ITEM	Broward Healthy Start Coalition DISCUSSION	ACTION/FOLLOW-
-		UP
	The FIMR Program Manager position has been filled. The new FIMR Program Manager, Zoe Werner, was onboarded on April 4, 2022.	
	The 2020 FIMR Report is under final review and has an estimated publication date of May 1, 2022. This report will be shared with the committee upon completion.	
	BHSC workgroup was established to meet weekly to develop strategies and planning to apply for a HRSA Grant. The group collected evidence-based research on the use of Community Doulas as Community Health Workers to implement as part of the service delivery plan along with implementing a group prenatal care model with Broward HS. The team finally completed this research and has officially submitted an application for the HRSA Grant. It is expected for the award to be announced in August.	
	Safe Sleep Program Cribs for Kids program provided over 450 cribs to families in our community during the month of March. The demand has steadily been more than 50% of the previous year's outcomes. Thus far, during the month of April, 33% of referrals came from our Connect team, 23% from Avanti, 10% from both MHS programs and Urban League. The remaining referrals came from BRHPC, Henderson, and KID.	
	There have been discussions about aiding with car seat requests via Safe Kids Worldwide with a process similar to Cribs for Kids. Many families that request cribs are also in need of car seats. As a result, a conversation with Jim Moran Foundation took place to request funding support to include a Safe Baby process within the Safe Sleep initiative. JM has a grant guideline process that includes submitting an online Letter of Inquiry Application to move forward with a full grant application to be considered for funding.	
	There were two (2) Safe Sleep community trainings held in the month of March. A total of 14 new staff from community agencies were trained on safe sleep, including Healthy Families, Broward Behavioral Health Coalition, Broward Healthy Start Coalition-Connect, and The Village South.	
	There have been revisions to the Safe Sleep presentation to reflect having open and honest conversations with families, caregivers, the community workforce, and promoting risk reductions. Specifically, the presentation piece on cultural diversity and cultural sensitivity when communicating with families of various racial and ethnic backgrounds has been revised also and the team has received positive feedback on it.	
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AGENDA ITEM	DISCUSSION	ACTION/FOLLOW- UP
	impacted productivity and contract utilization which has prevented HS from maximizing our Medicaid earnings potential. Providers reported concerns about the salary vs increased cost of living. As a result of these concerns, BHSC staff is recommending an increase in funding for direct service providers to support an increase in salary floors. A table was attached to review recommendation of funding options including a summary of monitoring and performance details.	Board of Directors May meeting for approval.
	The proposal is to approve FY 22-23 Funding Recommendations to include the \$45K minimum salary floor for Home Visitors and \$40K minimum salary floor for Intake Coordinators. There was a consensus during Executive Finance Committee meeting to move forward with approval of this recommendation but due to quorum not being met, this recommendation will have to be approved during the May Board of Director's meeting. It was asked if there were any questions and/or concerns to bring them to the attention of BHSC CEO prior to the May meeting. Bereavement Support Services Project End Tomorrow's Rainbow expressed challenges with participation in the Perinatal Loss Bereavement Support Program and their efforts to increase participation. As a result, the organization has decided not to renew their contract in the upcoming fiscal year. Challenges with families accepting support during bereavement was shared. Families currently enrolled in the program will transition to other existing services in the community such as: Children's Bereavement Center who hosts virtual groups for perinatal loss and peer grief support for families.	
Other Business - FYI	A. FYI – Final Board of Directors Meeting Attendance FY 2021/22 For information purposes.	
Announcements/ Public Comment	BHSC Nominations Committee, chaired by Tim Curtin is expected to resume its first meeting on May 6 th . Additional members were solicited, and Lori Canning, Dr. Harleen Hutchinson and Dawn Liberta expressed interest in being a part of this committee. A meeting invite will be sent out to attendees, to confirm the date and time of the initial meeting. The committee will bring recommendations to the June Board meeting. BHSC staff will follow up with Board members whose term is expiring on whether they are interested in continuing their membership.	
Adjournment	Meeting adjourned at 10:27 am.	

INTERIM FINANCIAL STATEMENTS

Broward Healthy Start Coalition Balance Sheet

Issued 4/29/2022

		March 31, 2022	
Assets			
01-1130-00-00-00	Cash-Bank of America-Operating	\$1,155,816	\$920,571
01-1150-00-00-00	Cash-Bank of America-Savings	\$3,318,320	\$2,316,980
	Savings Contingency	\$560,099	\$560,061
01-1175-00-00-00	Petty Cash	\$450	\$200
**_1225_00_00_00	Grants Receivable-	\$1,374,890 **	\$1,255,748
**-1226-00-00-00	Network Holdhack - ASSET	\$653.233	\$607,134
**-1390-00-00-00	Prenaid-Other	\$37.508	\$19,963
**-1425-00-00-00	Denosits-Rent	0\$	0\$
**-1525-00-00-00	Fourinment/FurnitureFixtures	\$76,273	\$63,580
**-1550-00-00-00	Less: Accumulated Depreciation	\$60,175	\$41,564
**-1550-00-00-00	Due/to from		
	Total Assets	\$7,236,764	\$5,785,801
Liabilities and Fund Balance Liabilities	lance		
**-2100-00-00-00	Accounts Payable	\$431,889	\$372,784
**-2300-00-00-00	Accrued PTO	\$68.245	\$67,499
**-2325-00-00-00	Accrued Pavroll Taxes	\$2,409	\$873
-2200-00-00-01	Accrued Pension	\$2,100 *	0\$
**-2350-00-00-00	Accrired Payroll Payable	\$28.432	\$11,473
**-2525-00-00-00	Network HOLDBACK -Liability	\$653.233	\$607,134
	Total Liabilities	\$1,186,308	\$1,059,763
Fund Balance			
**-3100-00-00-00	Fund Balance	\$6,050,456	\$4,726,038
	Total Fund Balance	\$6,050,456	\$4,726,038
	Total Liabilities and Fund Balance	\$7,236,764	\$5,785,801

^{**} Projected Network AR for Mar \$440,000 *** Accrual 4 days of 4/7/2022 payroll

INTERIM FINANCIAL STATEMENTS

Broward Healthy Start Coalition Income Statement

March 2022

Issued 4/29/22

Revenues		
Interest Income	1,019	
Revenue-DOH-Base-Direct-Provider	1,358,685	
BBHC	300,000	
BBIIC	300,000	
Revenue-MedHCN	4,624,435	**Projected Mar revenue
Revenue -CSC Safe Sleep	151,035	
Grant -United Way	57,474	
Helper Grant	3,459	
Doula Grant	5,303	
Contributions-Miscellaneous	10,195	
Total Revenues	6,511,607	
Expenses	•	
DOH CIR Direct Expenses		
	97,833	
Salary and Fringe	-	
Other Expenses	20,164 117,997	5
DOIL	117,997	
DOH Subcontractors Expense	0.45 0.66	
Subcontractor Expenses	947,066	-
DOH Operations		
Salary and Fringe	115,937	
Other Expenses	. 69,353 185,290	-
DOULT	183,290	
DOH Indirect Expenses		
Salary and Fringe	129,206	
Other Expenses	17,000	
No. 10.	146,206	
Non Program Expenses	22.22	
Other Expenses		
	22,231	
United Way Project Hope	57,793	
AHCA Medicaid Indirect Enpenses		
Salary and Fringe	464,170	
Other Expenses	40,277	
	504,447	-
AHCA Medicaid Subcontractor Expenses		
Subcontractor Expenses		
	2,290,543	
AHCA Direct Expenses	, , , , , , ,	-
Salary and Fringe	848,049	
Other Expenses		
	1,023,517	
	, ,	
BBHC Expenses		
Salary and Fringe	138,465	;
Other Expenses		
-	153,745	_
Community Support EXPENSES		
	17,358	}
	,	
CSC-Safe Sleep		
Salary and Fringe	107,004	L
Other Expenses		
T	190,812	
Total Expenses	5,657,003	
•		
Revenue over expenses	854,603	}

Skye Maxine Cleek

Monica King CEO, Broward County Healthy Start Broward County Healthy Start

Dear Mrs. King,

I am writing to inform you about my decision to leave my position as a board member of Broward County Healthy Start effective immediately.

Thank you for the opportunity to contribute to such an incredible organization. I've truly valued the opportunity to work with such a strong and dedicated team. I wish the best to you and the other members going forward.

Sincerely,

— DocuSigned by:

5/9/2022

Skye Maxine Cleek



CHIEF EXECUTIVE OFFICER UPDATE

May 26, 2022

Florida Association of Healthy Start Coalitions (FAHSC)

FAHSC has been busy working with FDOH, FDOE, AHCA and DCF on a number of legislative projects and coordination.

FDOH – Working on the rollout of a Statewide FIMR program.

FDOE/Division of Early Learning - Partnership on an Education and Training Campaign in five regions related to Connect and referrals to Home Visitation Programs.

AHCA – Addressing continued challenge in not getting client phone numbers in the transfer of data from DCF ACCESS Medicaid eligibility database.

DCF - Coordination with the Office of Child Welfare, SAMH and most recently with AHCA on Plans of Safe Care for the population of women who have a substance exposed newborn.

Healthy Start MomCare Network (HSMN)

The Network Board met May 10th and has decided to keep the allocation methodology the same, an earnings model. The Network Board can now meet virtually and is looking for potential new Board members. HSMN has executed a contract for the implementation of a Healthy Start Statewide Doula program through the Healthy Start Coalitions. They should be able to provide some technical assistance and support and potentially coordinating billing with Medicaid.

Florida Department of Health

FDOH is still finalizing the "clean up" amendment on due dates for deliverables. The MCH bureau is in the beta testing stages of the Electronic Prenatal Risk Screen.

Coordinated Intake & Referral -CONNECT

CIR Received 1914 referrals in April 2022. We have seen a small decline in the number of monthly referrals in the last few months. The Connect Manager has developed an outreach campaign to community partners to refresh them on Connect as a resource. Of the 1914 referrals, CI&R completed 1490 Intakes or 78%. The number of clients being connected to a Home Visitation program in April was 790 clients or 53%. Those determined as No Further Services were Needed was 601, education and resources were provided, and 99 or 7% Declined services.

Healthy Start Home Visitation Program

Healthy Start home visitors were provided Motivational Interviewing training by BBHC staff member Skye Cleek on April 26 - 27, 2022, where 19 new home visitors and those who needed a refresher were able to practice their skills. Providers continue recruiting staff for open positions and onboarding and training new hires. Contract renewal drafts for FY 22-23 are in progress along with budget negotiations/review and await approval of funding allocation to finalize.

Maternal Health

BHSC is in the process of providing 10-15 hours of support and ongoing engagement to the 15 trained Doulas. To date, 13 Doulas that were trained are now credentialed with The Doula Network as a FL Medicaid provider. Three of them have already supported births, and some others have clients with due dates coming up soon. BEAM (the doula training agency) and BHSC are hosting ongoing education workshops monthly for the Doulas to receive their lifetime certification. The 3rd workshop is scheduled for May 18th. BHSC is assisting Polk County as a member of the planning team for their Doula Workforce Development training coming up in June 2022.

Fetal Infant Mortality Review (FIMR)

The 2020 FIMR Report is finalized and available in PDF and a few will be printed for distribution.

HRSA Grant Application was submitted on April 15, 2022.

FIMR CAG was held on May 9, 2022.

Bereavement support services are in transition. Tomorrow's Rainbow will no longer be providing pregnancy and infant loss support services as of June 30, 2022. Tomorrow's Rainbow is working with enrolled clients on individual transition. Families can be referred to The Children's Bereavement Center for their online pregnancy and infant loss support group that is held virtually every Tuesday evening from 7 pm -8:30 pm. Spanish and Creole services will be made available as needed. Staff are in communication with Tomorrow's Rainbow and CBC regarding transition and ongoing referrals.

Two cases were reviewed during CRT in April, and the remaining 5 cases for 2021 will be reviewed in May and June to meet the required 28 for the year.

The annual Shower 2 Empower will be held on May 20th. It will be a hybrid of virtual educational sessions with an in-person pick up event at Urban League of Broward County.

Safe Sleep Program

There were three (3) Safe Sleep community trainings held in the month of April. A total of 20 staff from community agencies were trained on safe sleep, including Healthy Mothers Healthy Babies, Broward Healthy Start Coalition, Safe Kids Broward, Memorial Healthcare System, and The Village South.

The new multilingual Safe Sleep campaign poster was developed and printed for distribution with messaging in English, Spanish and Creole. We will begin distribution to pediatric offices via the model behavior nurses and have discussed integrating the posters in high traffic areas starting in the most under resourced zip codes where families may have access to seeing them, such as but not limited to community centers, laundry mats, and childcare centers.

The Safe Sleep Committee met on April 5, 2022, while the Healthcare Subcommittee met on April 27, 2022.

A total of 62 cribs were distributed in April to 59 Families with three (3) of them being multiples. Over 30% of this month's referrals were from hospital staff referrals and Connect staff submissions. Non-English-speaking families still consist of nearly half of the referrals. Due to this, we are conducting post safe sleep education and crib distribution follow-ups by fully translated text messages, emails, and surveys on Survey Monkey. We expect to receive better response rates with easy access surveys through electronic processing.

Two trainings were completed in April by the Model Behavior Nurses and a total of 16 hospital staff were trained.

Project Hope

Both sites are accepting referrals and providing services. Broward Health (BH) has hired a Program Manager that will start in late May 2022. Pre-monitoring by BHSC was completed at both sites in April 2022. Pre-monitoring reports were sent and acknowledged by both providers.

Broward Health was asked to respond to the pre-monitoring report with a PIP to address several improvement opportunities articulated in the report. UWBC is scheduled to conduct annual monitoring of the program and will be monitoring only the Memorial site on May 17th, 2022, at 1:30 pm with BHSC program staff present. UWBC will not be monitoring the BH site this fiscal year.

Staff will inquire about FY 22-23 program funding during the upcoming site visit monitoring.

Heritage Birth Collaborative

Our childbirth and breastfeeding services continue to expand during the first couple months of program start-up. Feedback from participant satisfaction surveys has been very positive to date. Breastfeeding classes are being held virtually, monthly in English and Spanish, with Creole expansion in progress.

Childbirth classes are being held over a 4-week series each month virtually in English, with Spanish and Creole expansion in progress. The upcoming class series that begins in June will include a hybrid approach to the method of offering the groups, with some in-person slots and also virtual attendance available as an option. Childbirth class satisfaction surveys request feedback on participant interest to attend in-person classes and responders have indicated they are interested in exploring this option.

Infant Health Substance Exposed Newborns

There were 49 referrals received by the program in March 2022 with 36 of the mothers engaged in care coordination with home visiting, 7 mothers agreeing to a referral to a substance use provider, and 5 of them engaged in treatment. There were 12 new Plans of Safe Care completed throughout the month.

Program processes and procedures are operating more efficiently under the new leadership of the program. Data collection elements, process, and integrity has been enhanced. This enhanced data collection will be useful for community stakeholders as we continue to study trends and identity access points to support women. Ongoing collaboration efforts are being made with home visiting providers to ensure that a team approach is in effect to support families.

A second Peer Specialist was onboarded in April. The team is currently still recruiting an additional Services Specialist to complete the team.

The Community Health Manager continues the OB outreach process and fostering relationships and training on screening with the doctor's offices. The Community Health Manager has now begun presenting to hospital labor and delivery units.

There were 38 referrals received by the program in April 2022, with 30 of the mothers engaged in care coordination with home visiting, 5 mothers consenting to a referral to a substance use provider, and 5 of them engaged in treatment. 18 referrals had an intake completed which included the Matrix Assessment. There were 8 new Plans of Safe Care completed throughout the month. There was 1 referral to a Recovery Community Organization, and 1 referral that entered an educational program through BHSC program services. The team had a 92% successful contact rate of all referrals.

With the addition of a second peer on the team, a Peer Support curriculum is under development to include items such as the completion of the Recovery Capital Scale Inventory, referral to treatment/behavioral health provider, social services/benefits applications, sharing lived experiences, authentic relationship building, recovery pathway exploration, self-advocacy skill building, natural support system exploration, and concrete support availability.

Our Behavioral Health Program staff continues to play a vital role with DCF in the development of the community Prototype and prevention plan for substance exposed newborns. Monica King and Stephanie Zelaya presented at the United Way/BBHC Behavioral Health Conference on May 11, 2022, on the behavioral health supportive services available in the community for pregnant and parenting women. Based on feedback from attendees, the presentation was well-received and appreciated by those in attendance.

Nominations Committee

The Committee Chaired by Tim Curtin held its first meeting on May 6th and is scheduled to meet again on May 26th. The Committee will bring recommendations to the June Board meeting. Staff is currently following up with Board members whose term is expiring on whether they are interested in continuing their membership.



REVIEWED AND RECOMMENDED BY EXECUTIVE FINANCE COMMITTEE ON 4/20/2022

Issue: Subcontractor Funding Recommendations for FY 22-23

Background:

The Healthy Start subcontracted service providers were monitored between January and March 2022 with no major programmatic or fiscal findings. During the monitoring visits, the BHSC team had the opportunity to interview both the supervisors and front-line home visitors to identify and discuss the challenges they face. Additionally, BHSC program staff has been observing challenges within the provider network surrounding staff recruitment and retention, including retaining existing staff and hiring for replacement or expansion positions added over the past year. There are currently 10 open direct service positions among our subcontracted providers. Staffing has impacted productivity and contract utilization which has prevented us from maximizing our full Medicaid earnings potential. Last fiscal year, the Board approved an increase in allocation to provide a minimum \$40K salary floor for home visitors effective July 1, 2021. The program staffing challenge has heightened in the last 6 months. Providers have reported concerns raised by potential candidates about the salary versus high cost of living in South Florida, and one provider has already increased their home visitor salary floor to a minimum of \$45K annually which has helped fill their vacant positions.

Staff is recommending an increase in funding for direct service providers to support an increase in the salary floors. There are two options presented with both including a minimum salary floor of \$40K for intake coordinators, with an option for either a minimum salary floor of \$42K or \$45K for home visitors. The recommendations shown in the far-right columns of the Funding Recommendations attachment reflect the total cost of these options which is an annual increase of just under \$1M as an investment in the system of care. BHSC has recognized revenue over expenses in our Network earnings in the amount of about \$1M annually over the past two years with our current Network annual allocation for potential earning being \$7.743M

Staff Recommendation: Approve the FY 22-23 Funding Recommendations to include the \$45K minimum salary floor for home visitors and \$40K minimum salary floor for intake coordinators. Table Attached.

Total Budget Impact: \$6,350,996 for FY 22-23



Provider	Current Annual Allocation	Contract Utilization July to Feb (target = 67%)	Contracted Services	Monitoring and Performance Details	### S45K Salary Floor \$45K Salary Floor ### \$40K CIR Salary Floor 12% admin
AVANTI	\$816,108	64%	Home Visitation Pathways	In compliance, meeting performance goals. Managing high caseloads at the two BH clinic sites. Staffing: Currently down 1 FTE home visitor.	\$938,917
BH	\$354,708	55%	Coordinated Intake and Referral	In compliance, meeting performance goals. High staff turnover this FY with delays in recruiting replacements. Was down 2 Intake Coordinators for a couple months. High volume of patients needing intakes at the two hospitals and both clinic sites; COVID challenges at the hospitals. Utilization is improving. Staffing: Currently down 1 Supervisor and 1 Intake Coordinator along with newly added QA Patient Navigator position.	\$410,000
CHF*	\$65,975	67%	Coordinated Intake and Referral; Home Visitation Pathways	In compliance, meeting performance goals. Cost reimbursement contract. Completes telephonic intakes supporting in-house Connect team due to low number of program participants being served in the Home Visiting Pathways. Staffing: Currently fully staffed.	\$65,975
FDOH-RSO*	\$316,263	57%	Risk Screening and Referral Data Entry and Processing; Client Medicaid search	In compliance, meeting performance goals. Cost reinbursement contract. Had been down 1 FTE for a couple months and Supervisor was redirected to COVID duty earlier this FY. Medicaid look-ups were delayed but now back on track. Staffing: Currently fully staffed.	\$345,480
НВН	\$869,161	48%	Home Visitation Pathways	In compliance, meeting performance goals. Has two full teams with 2 FTEs serving substance use cases. Program was expanded January 1st and has experienced challenges recruiting new and retaining existing staff. Staffing: Currently down 3 FTE home visitors.	\$1,121,450
KID	\$530,000	61%	Home Visitation Pathways	In compliance, meeting performance goals. Staffing: Currently down 1 FTE home visitor.	\$588,688
MHS	\$1,252,906	62%	Coordinated Intake and Referral; Home Visitation Pathways	In compliance, meeting performance goals. Home Visiting Program was expanded January 1st with challenges recruiting staff. Staffing: Currently down 1 FTE Supervisor and 3 FTE home visitors.	\$1,527,497
TVS*	\$600,000	7% (target is 50%)	Home Visitation Pathways	Initial funding cycle was 8 months=\$400K. Contract began November 1st, experienced challenges recruiting staff during the 60 day start up period. Contract was amended to cost reimbursement through June 30th, transitioning to unit based July 1st. Program monitoring delayed due to late launch. Staffing: Currently down 1 FTE Supervisor, 1 Admin, and 1 FTE home visitor while recently hired staff are in process of receiving training.	\$655,000
ULBC	\$551,310	58%	Home Visitation Pathways	In compliance, meeting performance goals. Was down 1 FTE for a couple months. Staffing: Currently fully staffed.	\$707,748
Healthy Start System Allocation	\$5,356,431				\$6,360,755

Definitions:

Healthy Start Home Visiting Pathways- Organized client services and activities that provide the knowledge, education, encouragement, linkages, and support necessary to maximize families' health, well-being, and self-sufficiency.

Coordinated Intake and Referral - Completion of the Healthy Start initial intake after receipt of the risk screen or client referral to coordinate and link the client to the most appropriate services that targets the family's individualized needs.

Acronymns Key: HS - Healthy Start, PIP - Performance Improvement Plan; RSQ - Risk Screening Office; WFS - Well Family System for data management

Provider Acronyms Key: Avanti. - Avanti Support & Services; BH - Broward Health; CHF - Covenant House Florida; Florida Department of Health-Risk Screening Office; HBC - Heritage Birth Collaborative; HBH - Henderson Behavioral Health; KID - Kids in Distress; MBS - Memorial Healthcare System; TVS - The Village South; ULBC - Urban League of Broward County
*Denotes COST REIMBURSEMENT CONTRACT



REVIEWED AND RECOMMENDED BY EXECUTIVE FINANCE COMMITTEE ON 5/18/2022 Issue: Approval of Contract Renewals for Enhanced Service Agreements for FY 22-23

Background:

<u>Project HOPE</u> - BHSC receives funding from the United Way of Broward County for the Project HOPE outreach and home visiting program in focused zip codes in the amount of \$127,828 annually, and we are currently closing out the second year of the contract. Funding is subcontracted to Broward Health (BH) and Memorial Healthcare System (MHS) in the amount of \$60,785 each to fund one (1) FTE community health worker at each agency. They are supervised by the Healthy Start/Connect Program supervisor at each site.

Between March and April 2022, both sites were monitored by BHSC as a pre-monitoring in the absence of UWBC, with MHS resulting in no major programmatic or fiscal findings while BH monitoring identified some challenges with staffing and provision of services. There is currently a PIP in place at BH for the next 30 days to help improve the areas of opportunity with the expectation they will be fully on track by end of June 2022. UWBC has a formal monitoring scheduled with BHSC at the MHS location during May 2022 and we were notified that the BH site will not be formally monitored by UWBC this FY. While we are awaiting a contract from the UWBC after monitoring takes place, we anticipate that UWBC will fully fund the program during FY 22-23 and as such, BHSC intends to contract with MHS and BH to continue program services with Board approval and receipt of the renewal from UWBC.

Childbirth and Breastfeeding Enhanced Services – During this FY, BHSC facilitated a procurement for childbirth and breastfeeding services and awarded the contract on January 2022 to Heritage Birth Collaborative prorated for the start-up period of four months in FY 21/22 at \$51,600. To date, the provider has met all contract deliverables while feedback from participant satisfaction surveys has been all positive. All services are being offered in English, services in Spanish began in the past month, and services in Creole are under development to be launched in the next couple months. During the month of June, childbirth classes will be offered in a hybrid model with some in person slots and some virtual slots for attendance. Attendance will be monitored closely to determine uptake in face-to-face groups while recent several satisfaction surveys have indicated that participants are interested in attending sessions in person. Staff recommends full funding of the program during FY 22-23 in the amount of \$103,200 to continue to build on the current services using funding from prior earned Medicaid funds as a reinvestment of earnings to enhance our community services and support.

Recommendation:

-Approve renewal of Project HOPE agreements with Memorial HS and Broward Health at \$60,785 each for a total of \$121,570 in FY 22/23, pending receipt of contract renewal from UWBC.

-Approve renewal of Childbirth and Breastfeeding agreement with Heritage Birth Collaborative for \$103,200 in FY 22/23

Total Budget Impact: \$224,770 for FY 22-23.



REVIEWED AND RECOMMENDED BY EXECUTIVE FINANCE COMMITTEE ON 5/18/2022

Issue: Fiscal Year 2022/23 Budget

Attached you will find the FY 2022/23 Draft Budget for the Broward Healthy Start Coalition. As many of you know, the budget is prepared on the DOH Budget Template and is required to be submitted to DOH by the end of May using this template. The form outlines certain categories that DOH funds be delineated and asks for the Medicaid/Network funding along with any other funder categories.

The budget reflects funding from the following:

FDOH of \$1,811,584,

AHCA/Network at \$7,743,171.44,

CSC Safe Sleep Program of \$202,636,

United Way Project Hope \$137,328 and

BBHC at \$300,000

Grand Total of \$10,891,887.

We wanted to provide some highlights of the FY 2022/23 Draft Budget.

Budgeted a 6% COLA to all staff. The Consumer Price Index for the last 12mos is up 8.3%. We have been in discussions with our funding partners on this issue and believe a 6% increase is in alignment with our partners. A 6% COLA is approximately \$118,600 across the agency.

Budgeted a potential 10% increase for Health Insurance Costs, increase of \$31,140

Subcontractor Increases to raise Salary Floors and increase Admin to 12% - increase of \$1,004,324

Training Investment – Reflective Supervision, Car Safety Technician Certification, Breastfeeding, Compassion Fatigue - \$75,000

Management Training Series - \$13,000

Potential Car Lease for Community Outreach Efforts - \$7,700

We are awaiting the release of the CSC Safe Sleep Funding Renewal on May 19th.

We are awaiting the renewal funding for United Way's Project Hope.

We are in discussions with BBHC on sustainability funding for the Behavioral Health Program beyond December 2022.

We are expecting a small decrease from the Network based on recent HSMN Board discussions. Our projections estimate we can earn about \$7.2 million and could withstand a small decrease from the current allocation.

Recommendation: Approve FY 2022/23 Budget

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FY 2020-2021		Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	Мау-21	Jun-21	Monthly Average
	State Goal						2	Risk Screening	ng					
nfant Screening Rate	%00.06	95.79%	97.90%	98.60%	97.96%	97.51%	97.20%	98 11%	91.67%	97.74%	98.23%	97.16%	97.25%	97.59%
Prenatal Screening Rate	70.00%	55 42%	67.37%	66.14%	67.94%	82.05%	64.01%	72.78%	72.71%	75.72%	77.23%	64 73%	%61.01	68.32%
	State Goal						8	Risk Screening	Bu					
FY 2021-2022		Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Monthly Average
infant Screening Rate	%00'06	97.20%	97.54%	98 72%	97.37%	%50.96	94.86%	92.24%	89.47%	90.49%	88.51%			94.25%
Prenatal Screening Rate	70.00%	%66 69	70.49%	26.80%	60.65%	55.64%	52.59%	73 43%	76.49%	59.11%	42.00%			61.72%
						J. V.								
FY 2021-2022		Jul-21	Aug-21	Sep-21	0ct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Monthly Average
Measure	BHSC Goal					Coord	inated Int	Coordinated Intake and Referral (Connect)	eferral (Co	nnect)				
CI&R - Total Initial Intakes (Pren-Inf/C)	1,500	1,745	1,719	1,655	1,698	1,628	1,429	1,578	1,417	1,602	1,490			1,596
CI&R - Initial Intakes Outcome - Referred to HV Program		951	944	892	872	871	789	872	756	814	790			855
CI&R - % of Clients Referred to HV Program at Intake		54%	25%	54%	51%	54%	25%	85%	23%	51%	53%			53.58%
	BHSC Goal						Healt	Healthy Start Program	ogram					
HS - Initial Assessments Completed (Pren-Inf)	E I N	438	389	379	377	368	331	409	428	429	437			399
HS - F2F Ongoing Visits (Pren-Inf/child)		1,506	1,593	1,415	1,516	1,415	1,487	1,411	1,447	1,497	1,498			1,479
HS - Total F2F Visits - combination of IAs & Ongoing HVs	1,700	1,944	1,982	1,794	1,893	1,783	1,818	1,820	1,875	1,926	1,935			1,877
Legend														
Goal Met							5	2000000000	3					
Goal Not Met			_	F7F =Face to Face		HV =Home Visit		Acronym Key: IA =Initial Assessment		Pren-Inf/C =Prenatal and Infant/Child	Prenatal and	Infant/Chile	7775	
Final Results Pending			•											

BROWARD HEALTHY START COALITION, INC. BOARD OF DIRECTORS MEETING ATTENDANCE

FISCAL YEAR 2021-2022

NAME	8/26/21	9/23/21	10/28/21	12/2/21	1/27/22	2/24/22	3/24/22	4/28/22	5/26/2022	6/23/2022
Dr. Lori Canning	d	4	A	ď	Ь		Ь	Ь		
Marsha Christie	d	Z	Ы	Ь	A		р	Z		
Skye Cleek	2	2	A	Z	P	C	Z	A		
Timothy Curtin	A	Ь	7	Р	Z	A	Ь	V		
Dr. Marga Figueroa	Z	A	Z	A	A	Z	7	7		
Dr. Harleen Hutchinson	Ь	ф	Ь	Ь	Z	С	Ь	Ь		
Maria Juarez Stouffer	d	d	- b:	Б	a.	E	Ь	ф		
Regine Kanzki	Ь	Ь	A	P	Ь	L	2	Z		
Dawn Liberta	Ь	2	a	Z	Ь	L	Ь	ф		
Rose McKelvie	7	Ь	Ь	Ь	P	E	Р	Ь		
Allison Metsch	d	Ь	A	Z	ф	D	Z	A		
Amy Pont	2	Z	P	Ь	Ь		2	Ь		
Dr. Sharetta Remikie	7	В								
Neiko Shea	A	2	Z	2	Z		2	Z		
Karen Swartzbaugh Ghezzi	Ь	Ь	P	2	ф		2	Ь		
KEY:										
P. Present										
Z-Zoom										
A - Absent										
R - Resigned										

Pursuant to Broward Healthy Start Coalition, Inc. By-Laws, Article III, Section 8., Sub-Section 2. (B.), "In the event that a Board member fails to attend three (3) consecutive meetings or more than five (5) of the regular Board meetings during the course of the year, he/she may be removed by the Board of Directors. A Board Member may be granted an excused absence by the Executive/Finance Committee."